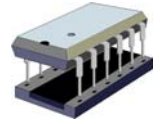


Full Spectrum Technologies, LLC



We're your outside "Management Information Systems" department!

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Managed Services Program ("MSP")

Executive Summary

The MSP is designed to offer your computer systems and business information the greatest possible security thus providing real peace-of-mind.

Computer networks are vulnerable to all sorts of threats both inside and outside. Many of these are aggressive attacks from the outside, and many of them are passive attacks actually caused; unwittingly or maliciously, by your own staff.

Under the MSP, multi-year, computer professionals start by analyzing your systems for all sorts of vulnerabilities. During this phase, your system defenses are "hardened" to provide the greatest protection possible.

The most important aspect of this program follows this analysis phase. Our team continues to monitor your threat-level and system reliability. We track everything from equipment warranties and software licenses to patches, anti-virus and anti-spyware updates, equipment performance, backup management, system reliability and much, much more.

We do this with a combination of local visits and using your own equipment to help alert us to problems. We react in a timely manner to prevent a threat from causing system degradation.

Each month, you get a report of system reliability and service history for each piece of equipment covered. You can also go on-line and review this information at any time.

This is an extremely cost-effective way to insure system reliability and security.